

Activometer

The activometer (shown below) shows by strength of colour the level of commitment required for the range of opportunities on offer, the stronger the colour the greater the involvement and commitment required from you to help us make a difference.



Take an interest

This includes taking time to read information and newsletters to keep up to date with what is happening at Wansbeck Homes

Customer Feedback

This is a way that you can be involved from the comfort of your own home. We will contact you by telephone, email, letter or planned visit to ask about the services we provide

Make a suggestion

Your suggestions and ideas are important to us – while visiting our offices you can fill in a card to tell us of your ideas

Take part in an Estate Walkabout

This is an opportunity to take part in a joint inspection of your estate with housing staff to identify issues and help us improve our services

Join the Supported Housing Group

This is a special group set up to focus on issues of importance to those living in our 5 sheltered housing schemes

Set up and be a member of an Area Management Committee

We are working to establish 3 Area Management Committees which will provide you with real opportunities to influence what we do in your communities

Become a member of the Tenant Panel

The panel is always looking for new members and would welcome anyone who has an interest in making sure Wansbeck Homes delivers its promises to tenants.